Scrutiny comments and observations for further consideration

Corporate Plan observations

PAGE	Observation/for further reflection
WBO1	None
WBO2	
8	Addressing Social isolation – clearer definition required between the
	packages of activity referred to in the text as both community co-ordination
	and intergenerational working.
9	Dementia Friendly City – more information required on role of RPB and PSB
	within this work and their commitment. To be captured in the narrative.
WBO3	
11	Headline indicator requires further detail – End Rough Sleeping title should
	be amended to better reflect the full scope of Homelessness (e.g.
	Homelessness Strategy)
11	Suggest that the 'Give differently' campaign is re- invigorated to address the
	issue of daytime rough sleepers.
12	More specific detail required on Multi-agency team.
WBO4	
15	Community Safety – greater emphasis on partnership working required.
	KPI's to include anti-social behaviour as at present no mention of ASB.
	Examine area based indicators and pick up in the narrative.
15	Implement the Cardiff PREVENT strategy by 2021- suggest wording is
	changed to 'Update and implement'
16	Exploitation Strategy – Members consider the many types of exploitation
	emerging is a training priority and would like a measure attached.
17	Regarding the issue of safeguarding - consider including Council operational
	measure.
17	Total number of new Council homes completed and provided. We note
	current number is 185 and the aim is 1,000 by 2022 so there will be an
	acceleration. Is there a need for qualitative measures to be set? Further
	reflection required.
WB05	No reference to workshape and impossible within the Corresponde Disp. Look
	No reference to workshops and innovation within the Corporate Plan. Look
WBO6	forward to exploring at Feb Committee.
22	Implement Low Emission Fuels Strategy – Please provide an indication of
22	the numbers Council fleet that have been converted to electric to date.
22	Taxi trade – note you are working with the taxi trade to develop a medium
- £	term strategy for a 100% ULEV fleet – agreed a timescale is required - add
	'within the next 6 months'
WBO7	
26	Build on the Agency Workers Charter: Should an overall target be set for the
	use of agency workers? May appear in directorate delivery plans but
	Leader/Chief Exec will give it more thought.
26	Support staff mental health. Would like to see a KPI on mental health,
	particularly where it is work-related.

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27	Continue to support the Foundational Economy through our Socially Responsible Procurement Policysupporting organisations to become accredited Living Wage employers. Should there be a more tangible measurement, KPI/target?
General	
	There is no reference or targets in the Plan for Shared Regulatory Services and how we will monitor its success.

Data Sheet observations

LINE	Observation/for further reflection
WBO1	
10	EOTAS – query KPI and target 92%. Focus now firmly on progression. Officer
	to report Members observation to the EOTAS Board.
17	Proposed target should be 94.2%
17&18	Both targets appear to be going backwards
25	Frustration expressed at small number of looked after children 'in-house'
	and no specific quantifiable target.
27	Would like to see a target for the number of children looked after placed for
	adoption – Leader agreed to re-visit.
31	Would like to see a target for the % of children in regulated placements
	placed within a 20 mile radius of Cardiff.
Various	Concern at the complex new proposals for measuring school performance.
	Guard against a qualitative only evaluation in respect of schools.
	Contextual information is important. Take the opportunity of looking at key
	groups.
	Council could consider producing its own measures of schools performance.
WBO2	
1	Consider a target which focuses on quality of new build, taking into account
	the Welsh Quality Housing base Measure.
6	Additional indicator on the BAME Community and their engagement – this
	needs to be better reflected. BAME Community requires specific definition
	within the steps. Concerns raised that figures from ASK Cardiff will not be a
	true reflection of this community.
WBO3	
5	Transport Plan has informed projected target of 46.8%.
6	Is a target of 220 employers assisted by the Council's employment support
	service sufficiently stretching? Requires closer reflection.
10-13	Is there merit in attempting to capture the journey connections between
	these KPI's? Is more early intervention to prevent homelessness required?
WBO4	
4	As target was set at 95% for last 3 years yet outturn was 98%, is this a
	challenging target?

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7	Concern that the outturn for last year is low due to the non-completion by school staff. Director of Education to consider communicating with schools on this issue.
WB05	
6	Would like an indication of how we intend to monitor the New Theatre
	going forward now that it is not within our control.
WBO6	None
WBO7	
3	Confirm that both Capital and Revenue budgets will address reducing the
	maintenance backlog. Note TBC target. Refer to Property Strategy in March,
	Capital Strategy in February and £50m asset management programme.